

Privacy Policy

In this policy, we may use "we," "our," "us", "Company", and "DH Ketterling Consulting" to refer to DH Ketterling Consulting, LLC.

At DH Ketterling Consulting, we respect your privacy and take great care to safeguard your personal information in our possession. Your preferences for use of your information are our priority.

PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY ACCESSING OR USING OUR WEBSITE WWW.DHKETTERLING.COM (THE "SITE"), PURCHASING SERVICES FROM US, OR OTHERWISE SIGNIFYING YOUR INTENT TO ENGAGE WITH DH KETTERLING CONSULTING, YOU ACCEPT THE PRACTICES DESCRIBED BELOW.

This Privacy Policy covers all of the personal information we collect from you. Note that we are not responsible for content or privacy policies on any web site not operated by DH Ketterling Consulting to which the Site links or that links to the Site.

Our Privacy Policy is incorporated by reference and is part of our Terms and Conditions ("Terms"). Our Terms contain the terms on which you engage with the Company, or purchase products and/or services from Company. Please take a few minutes to review our Terms, if you have not already done so. You may also access the current version of the Terms at any time by clicking on the link marked as such on the homepage of the Site.

We reserve the right to update or modify this Privacy Policy at any time and without prior notice, by posting the revised version of this Privacy Policy on the Site, and indicate the effective date of the Policy. Your use of the Website, purchase of products and/or services, email communication, or other affirmative action taken by you in continuation of your relationship with the Company after such posting will constitute acceptance by you of such changes.

If you have any other questions or concerns regarding how DH Ketterling Consulting manages, accesses or uses your personal information, please write us at 748 S. Meadows Pkwy, Suite Ag-321, Reno, NV, 89521 or e-mail us at dhkconsulting@verizon.net.

Categories of Information We Collect

We collect personal information that you provide to us when you use the Site, and when you communicate or interact with us. For example, this may include the information you provide when you place an order or make a return with us (online, via phone, mail, email), communicate online or over the phone with us, opt-in to receive emails, shop online, request services and communications from us, interact with our mobile sites or mobile applications, or when you contact us with a comment, question or complaint.

In order to serve you better, we may combine information you give to us on the Site with information you give to us through mobile messaging, social media, telephone or other communications. We may also supplement the information we collect through the Site with information we obtain from our affiliates, and from information that is publicly available (such as information based on your zip code) and from information we receive from or cross-reference with our partners.

How We Use Your Information

We use the personal information that we collect to conduct our business and to provide you with the best possible products, services and experience. For example, we may collect and use your information:

- To provide you with the products, information or services you request;

- For security, credit or fraud prevention purposes;
- To provide you with the best possible customer service experience;
- To improve the content, usability and functionality of the Site;
- To improve our products and services;
- To improve our marketing and promotional efforts;
- To perform other business activities as needed, or as described elsewhere in this policy or in any other agreement between you and Company.

How We Share Your Information

We share the information we collect from and about you within DH Ketterling Consulting. We also share the information with a limited number of third parties, as described in this policy. When DH Ketterling Consulting allows these third parties access to your information, we require them to take commercially reasonable measures to protect the confidentiality of your information and we do not permit them to use it in any way other than for the limited purpose for which it is provided.

Service Providers. DH Ketterling Consulting shares personal information with companies and organizations that perform services on our behalf, for example, companies that provide support services to us (such as credit card processing services, data storage services, and web hosting services), or that help us market our products and services (such as third-party marketing and data hygiene companies).

Business Transfers. In the event that the company's business assets are sold or transferred, or as the result of a sale, merger, reorganization or liquidation, we may transfer the corresponding information regarding our customers.

Legal Requirements. We may disclose personal information when we, in good faith, believe disclosure is appropriate to comply with the law, to enforce or apply applicable terms or conditions and other agreements; or to protect the rights, property, or safety of our company, our customers, or others.

Links to Other Websites and Services

DH Ketterling Consulting's Site may include links to other Internet sites, content, or videos (embedded or direct links) maintained by third parties ('Linked Sites'). DH Ketterling Consulting provides Linked Sites to you solely as a convenience, and the inclusion of Linked Sites does not imply endorsement by DH Ketterling Consulting of the Linked Sites. You access Linked Sites at your own risk and by accessing them you may leave Company's website. Linked Sites are not under the control of DH Ketterling Consulting and DH Ketterling Consulting is not responsible for the contents of any Linked Site, including the privacy policies or tracking technologies they may use. We encourage you to check the applicable privacy policy to determine how they will handle any personally identifying information they collect from you.

Manage Your Account Preferences

To update us with your preferences, or to opt-out of receiving communications from us, you may contact us using one of the following methods:

- E-mail dhkconsulting@verizon.net or
- Send your request to DH Ketterling Consulting, 748 S. Meadows Pkwy, Suite Ag-321, Reno, NV, 89521

In providing us with your preferences, please be sure to include all of your emails, telephone numbers, addresses or other personal information you may have used to communicate with us, so that we may better accommodate your request. Please note, if you make a purchase from us after stating this preference above, such subsequent purchase will be considered by Company as a revocation of the

foregoing statement, and Company may again begin communicating with you unless and until a second request by you is made.

Security

We appreciate the trust you place in Company when sharing personal information and thus are committed to recording and storing this information in a secure way. We maintain reasonable, physical, technical and procedural measures to limit access to your personal information. Only authorized individuals of our company are able to see your information and use it for appropriate purposes.

Policy Changes

This policy replaces all previous disclosures we may have provided you about our information practices. We reserve the right to change this policy, and to apply any changes to information previously collected, as permitted by law. If there are material changes to this policy or our information practices change in the future, we will notify you by posting the policy changes on our website.

Additional Information

If you have questions regarding our Privacy Policy please contact us at:

DH Ketterling Consulting
748 S. Meadows Pkwy, Suite Ag-321
Reno, NV, 89521
dhkconsulting@verizon.net

CALIFORNIA RESIDENTS

California Privacy Rights

California law entitles residents to ask Company for a notice describing what categories of personal information we share with third parties or with corporate affiliates. If you want to request a notice or have any questions about Company privacy practices, please contact us at dhkconsulting@verizon.net.

California Civil Code Section 1789.3

If you have a question or complaint regarding the Site, please send an email to dhkconsulting@verizon.net. You may also contact us in writing at DH Ketterling Consulting, 748 S. Meadows Pkwy, Suite Ag-321, Reno, NV, 89521. California residents may reach the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs by mail at 1625 North Market Blvd., Sacramento, CA 95834 or by telephone at (800) 9525210.